



EMPLOYEE CODE OF EXCELLENCE

By **LIVING** the following attributes, we can fulfill our core purpose of offering hope...the expectation that something good can come from any situation.

- ✓ **Passionate:** We are **driven** to contribute to a purpose larger than ourselves.
 - We are committed to continuous learning to better serve those we support.
 - We are fully dedicated to increasing awareness of the need for donation to facilitate transplantation.
 - We are staunch advocates of research and innovation and encourage creative thinking.
 - We regulate our passion based on the situation and understand that this balance saves lives.
 - We are not here just to get a paycheck...working in this industry is a privilege and a **calling!**

- ✓ **Compassionate:** We have a **heart** for others.
 - We honor our donors and their precious gifts of organ, eye and tissue to transplant recipients.
 - We provide support to families even when they say no to donation or are donors in spirit.
 - We do everything we can to promote positive outcomes for everyone we serve.
 - We empathize with those we work with and take care of each other.

- ✓ **Professional:** We give the **best** of ourselves in all circumstances, even those that are difficult for us.
 - We diligently safeguard protected patient information and only share on a need to know basis.
 - We are always respectful of others and go out of our way to invite differing opinions.
 - We sincerely believe that we can accomplish more through diverse teams than we can on our own.
 - We ensure that our appearance and attire are appropriate in the many environments we encounter.
 - We double-check our work and that of our colleagues for accuracy and completeness.
 - Each of us will do our part to ensure our personal and organizational conduct is above reproach.

My signature below affirms my commitment to our Employee Code of Excellence.

PRINT NAME: _____

SIGN NAME: _____

DATE: _____